

2025 年 12 月 吉日

お客様ならびに代理店各位

Flowstar LGR 販売終了および後継品に関するご案内

拝啓 貴社、益々ご清栄のこととお慶び申し上げます。平素より弊社製品をご利用いただき誠にありがとうございます。

このたび、弊社製品 Flowstar LGR に関して、下記の通り販売終了および後継品をご案内申し上げます。最も正確な情報につきましては別添の英語版原本もご参照いただきますようお願い申し上げます。

ご質問やご不明な点がございましたら、以下のバイオダイレクトラインまでお問い合わせください。

バイオダイレクトライン（製品問合せ対応窓口）TEL：03-5331-9336（音声案内②） e-mail：Tech-JP@cytiva.com

この度はご迷惑をおかけいたします。今後とも Cytiva をご愛顧賜りますようよろしくお願い申し上げます。

敬具

Cytiva（サイティバ）
バイオプロセス事業部

法人名：グローバルライフサイエンステクノロジーズジャパン株式会社

記

Flowstar V LGR の発売に伴い、Flowstar LGR の製造を中止し、ご注文の受付を終了いたします。

Flowstar V LGR は、最大 200L のバイオコンテナアセンブリにおけるピンホールや接合不良を使用前に検出できる、リーク試験およびフィルター完全性試験の 2 つの機能を備えた装置です。

Flowstar LGR のサービスサポートを 2035 年 11 月 1 日まで継続いたします。このサービスサポートには、校正、スペアパーツ、予防メンテナンスが含まれます。

サービス保守への加入は、サポート終了 12 か月前の 2034 年 11 月 1 日までとなります。

詳細は、2023 年 10 月 30 日付の「*Standard for Cytiva Change Control and Notification process for Designated Products*”, 30 October 2023.」に記載されている製造中止ポリシーをご覧ください。（cytiva.com/rsf で入手可能）

販売終了製品		後継品	
製品コード	製品名	製品コード	製品名
FFS04R-LGR	Palltronic Flowstar LGR	FFS05-LGR	Flowstar V LGR instrument
FFS04RP-LGR	Palltronic Flowstar LGR with Profibus		

以上

Change Control Notification


Umeå, Sweden 08 October 2025

Regarding: Discontinuation and Replacement of Palltronic Flowstar LGR instrument

Dear Customer,

As part of the Cytiva change control program, you are hereby informed about the retirement and service life support of the Palltronic Flowstar LGR instrument.
See the attached notice letter for details, replacement system and impacted product codes.

Sincerely,

Signed by:

CB67B30E6F5C478...

Janne Inkinen

Senior Regulatory Support Manager

Cytiva's Change Control Notification service:

Are you getting all the Change Control Notifications you need?

- Log in to your account at cytiva.com/rsf to add more subscriptions.

Do your colleagues know about the CCN Service?

- Please, feel free to forward them the link cytiva.com/rsf

Are you no longer interested in the CCN service?

- Please let us know at RegulatorySupport@cytiva.com

For any questions regarding the content of this notification please contact your regional sales office.

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08 October 2025

Notice of retirement of Palltronic Flowstar LGR instrument

Dear Valued Customer,

You are receiving this notification as a user of the Palltronic Flowstar LGR instrument.

Concurrent with the launch of the Flowstar V LGR instrument we have ceased manufacture and are no longer accepting orders for the Flowstar LGR instrument.

To support any new customer requests, we can supply Cytiva's Flowstar V LGR - a dual-function filter integrity and leak tester that enables pre-use detection of pinholes and non-integral junctions in biocontainer assemblies up to 200L.

As we are deeply committed to supporting the critical operations of our customers in the life sciences and bio-manufacturing industries, and in keeping with our promise to support our customers of discontinued products for a minimum of 10 years, we will maintain service support of the Flowstar LGR instrument, until 1st Nov 2035. This service support includes calibration, spare parts and preventative maintenance. For awareness please read our discontinuation policy stated in the document *Standard for Cytiva Change Control and Notification process for Designated Products*, 30 October 2023. (Available at cytiva.com/rsf - Change control notifications)

Affected products

Standard Flowstar LGR instrument system part codes and specific accessories, and Flowstar V LGR replacement options are listed in the table below.

System/ product to be discontinued for further orders [♦]	Product code	Replacement system	Product code
Palltronic Flowstar LGR	FFS04R-LGR	Flowstar V LGR instrument	FFS05-LGR
Palltronic Flowstar LGR with Profibus	FFS04RP-LGR		

[♦] Profibus, serial communication, devicenet are not integrated in FFS04-LGR, instead supported via adaptor, same applies for Flowstar V LGR

The Flowstar V LGR performs the same functions as the Flowstar LGR, uses the same measurement technology and incorporates Cytiva's latest Flowstar V integrity test instrument, supplied since 2022.

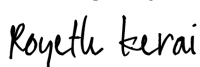
Additionally, the Flowstar V LGR has improvements over the Flowstar LGR in: quality, usability, compatibility with automation, access to data management software, and hardware accessories that expand the capabilities of the instrument.

If you have any questions or require further clarification in relation to this matter, please do not hesitate to reach out to your direct Cytiva service representative or filtration specialist.

Thank you for your continued trust in Cytiva.

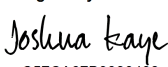
Sincerely,

DocuSigned by:


4C45601584054F4...

Royeth Kerai
Global Product Management
Integrity test instruments

Signed by:


C57CA67B9930493...

Joshua Kaye
Global Portfolio Service Leader